

Appraisal Services

CAAAS Appraisers possess superior subject matter knowledge; our average appraiser has 10 to 30 years of experience in adjusting and appraisals, along with significant hands-on construction trades experience, which drives CAAAS's superiorly accurate appraisal performance.

Complex Claims Adjusting

CAAAS provides adjusting services for all categories of property claims. Having a strong roster of highly seasoned adjusters with construction trades knowledge and extensive property claims experience. CAAAS focuses our adjusting services on handling complex losses, high value properties and non-standard property claims. Our experience in this area includes:

- **Condos & Highrise Buildings**
- **Medical, Surgical & Pharmacy**
- **Museums & Antiquity Properties**
- **Golf Courses & Country Clubs**
- **High Security Properties**
- **Manufacturing; Food, Chemical Etc.**

Peer File Review

CAAAS's Claim File Peer Review is a rigorous analysis of the full claim file. Where appropriate CAAAS conducts additional information sourcing in order to prepare an accurate and impartial assessment of the file and provide the carrier with a recommended blueprint for the fair and proper further handling of the claim.

Flood Vs. Wind Claim Analysis

CAAAS provides carriers with comprehensive evaluation services for claim files involving flood and wind. In these situations, it is crucial for the wind carriers to obtain an expert analysis of both the flood estimate and claimed wind damage to be able to fairly and accurately address legitimate wind caused damage, while also defending against damage due to flooding. This is particularly important where a flood adjuster has included condo unit owner property within a condo association's flood estimate; this consumes flood coverage thus leaving damage in excess of the flood limits, which can tend drive claims against the wind carrier.

CAT Deployment Teams

CAAAS's Catastrophe sector specialization focuses on Complex, Commercial, High Value Properties and Non-Standard Claims as well as management of claim investigations requiring subject expert consultations.

Turn-Key Desk Teams Remote & Onsite

Our turn-key desk team solution is a **'Preparedness Service Program'** which seamlessly integrates into a carrier's claims operation without the repeated overhead waste associated with one time temp staffing. As a 'Preparedness Modeled' temporary staffing program, this is intended to provide a carrier with fully pre-trained property desk staff as fast as a 'flip of a switch'. We look forward discussing how CAAAS's Turn-Key Desk Team Program can fulfill your temporary desk adjusting staffing needs more efficiently and affordably.

Underwriting Inspection

CAAAS's underwriting inspection services documents pre-existing conditions of high value property's roofing and building exteriors at the time of underwriting and at renewal periods. This inspection service is of particular value in establishing existing commercial roofing conditions (water leaks and aging damage issues) for large commercial buildings, condo complexes, strip malls and other high value insured properties.

sUAS FLIR Inspection

CAAAS is (to our knowledge) the only Insurance claims service company offering sUAS Certified Infrared Thermography inspection services. Our certification credential is issued by Teledyne FLIR's Infrared Training Center. CAAAS's sUAS Drone Thermography Services provides Post Catastrophe event surveying and utility system infrastructure inspections as well as general building and roofing water damage inspection.